

Kaashif Nerekar

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Professional Summary

ISTQB CTFL Certified QA Engineer with nearly 3 years of experience in Manual Testing, API Testing, and Production Support for SaaS-based web and mobile applications. Skilled in Azure DevOps, Postman, Defect Lifecycle Management, UAT, Regression Testing, and Agile methodologies. Experienced in delivering high-quality software releases and ensuring application reliability.

Professional Experience

QA Analyst, ZI Systech, Mumbai	08/2023 – 07/2026 Mumbai, Maharashtra
• Worked on SaaS-based survey and feedback management platform across web and mobile applications. • Performed Functional Testing, Regression Testing, Smoke Testing, Integration Testing, Exploratory Testing, and UAT Testing for multiple product releases and feature enhancements. • Analyzed business requirements, user stories, and acceptance criteria to design effective test scenarios and test cases. • Managed complete Defect Lifecycle Management using Azure DevOps (ADO) including bug logging, tracking, retesting, prioritization support, and closure validation. • Executed 80-100 test cases per sprint with high accuracy and coverage. • Identified and reported 1500+ defects, including critical and high-priority issues. • Conducted API Testing using Postman by validating request/response payloads, headers, authentication, status codes, and JSON response data. • Tested third-party integrations involving HTTP APIs, Salesforce, and Zapier workflows to ensure accurate data flow and application functionality. • Performed Production Validation, release verification, and post-release testing to ensure stable deployments and minimal production issues. • Provided L2 Production Support by investigating client-reported issues, reproducing defects, analyzing logs, and coordinating with development and support teams for resolution. • Participated in Agile Scrum activities including sprint planning, stand-ups, retrospectives, sprint reviews, and defect triaging meetings.	

Technical Skills

- **Testing:** Functional Testing, Regression Testing, Smoke Testing, Sanity Testing, Integration Testing, UAT Testing, Cross-Browser Testing, Cross-Platform Testing, Exploratory Testing, API Testing, Production Validation, Release Verification.
- **Test Management:** Test Scenario Design, Test Case Development, Test Execution, Requirement Analysis, Defect Lifecycle Management, Defect Tracking, Bug Tracking, Defect Reporting, Retesting.
- **API & Integration:** Postman, REST API Testing, HTTP API Testing, Request & Response Validation, JSON Validation, Third-Party Integration Testing.
- **Tools & Platforms:** Azure DevOps (ADO), Salesforce, Zapier, WinSCP, Sentinel Logs, MS Excel, MS Word, MS PowerPoint.
- **Database:** SQL, Database Testing, Data Validation, Query Validation.
- **Automation:** Basic knowledge of Selenium WebDriver and Test Automation Concepts.
- **Cloud:** AWS Fundamentals.
- **Methodologies:** Agile Scrum, STLC, SDLC, Defect Life Cycle.
- **AI Tools:** ChatGPT, Claude (used for test case creation, bug analysis, and exploratory testing).

Certifications

- ISTQB Certified Tester – Foundation Level (CTFL)
- Maharashtra State Certificate in Information Technology (MS-CIT)

Achievements

- Recognized as **Employee of the Sprint** for outstanding QA performance.
- Awarded **Making an Impact** badge for delivering high-quality testing and go-live support.
- Awarded **Best Student Award** for academic excellence and extracurricular achievements.

Education

Anjuman-I-Islam's Kalsekar Technical Campus – Mumbai University
Bachelor of Engineering - 2022

Q-Spiders-Software Testing Training Institute
Software Testing Training - 2023